

## Joy pre-paid phone card

### CONDITIONS AND OTHER CHARGES

The rates quoted are the per minute rates for calculating call charges. Rates include GST and are current as at 06/07/2009.

**The total call charge will be affected by the following:**

- Rates are subject to international carrier rates and may change without notice
- Service fee of 10 cents is charged on the day when the phone card is first used and every 7 days thereafter
- Calls are charged in 5 minute blocks
- Final call charges rounded up to the nearest 5 cents
- A disconnection fee of 10 cents applies for every call greater than 5 minutes
- Higher charges will apply to operator assisted calls, calls to satellite phones and calls to special or premium services.
- Calls to nationwide 1300 access numbers incur an additional per minute surcharge of 15 cents for calls from landline phones & additional charges will apply for calls to nationwide 1300 access numbers made from mobiles & pay phones. Calls to 1800 access numbers incur 20 cents per minute surcharge.
- Higher charges may apply for calls to mobile phone in some destinations..
- Calls to satellite phones and fax services may be blocked

Calls to special or premium services may be blocked. The advertised rates are only applicable for calls made on the Joy phone card. USA rate does not apply to Hawaii and Alaska. Local or mobile phone charges will apply, and are billed by your phone carrier. All fees are applied at the end of the call. The \$10 card has a validity of 3 months from first use or last recharge. Please check the rate table that some countries have additional connection fee. **For regular updates of our products and services, full terms and conditions and a list of current rates, fees and charges for all countries you can call on the Joy card please contact our Customer Service Centre on 1300 652 184.**